



XIAMEN AIRLINES | STANDARDS CODES

Dear Agents,

Compliance With Order No.147 (2018) of the Ministry of Transport and Ministry of Public Security of the People’s Republic of China & IATA Standard of SSR DOCS/DOCA/PCTC/CTCE/CTCM/CTCR Fields for Customer info Data

In compliance of the Order No.147 (2018) of the Ministry of Transport and Ministry of Public Security of the People’s Republic of China, as well as IATA Standard of SSR DOCS/DOCA/PCTC/CTCE/M/R Fields for Customer info Data, Xiamen Airlines is asking that our Agency partners adopt the use of the SSR DOCS/DOCA/CTCE/CTCM/PCTC/CTCR industry standard codes for storing customer contact and ID information. These contact and ID element entries provide a structured format for customer contact and ID data in the PNR ensuring that our shared Corporate customers obtain timely and relevant information from the airline. For more information on please check [here](#):

For more information on becoming compliant with IATA 830d Resolution, please check [here](#):

Please see below for specific GDS instructions for IATA 830d

GDS	Transaction formats
AMADEUS	<p>SSRCTCE email contact</p> <p>SRCTCE-LOPEZ.ANGEL//GMAIL.COM</p> <p>SSRCTCE email including customer's preferred language</p> <p>SRCTCE-LOPEZ.ANGEL//GMAIL.COM/SP</p> <p>SSRCTCM phone number including country code/LANGUAGE</p> <p>SRCTCM-1234567890/IN</p> <p>SSRCTCR in case customer refuses to give contact information</p> <p>SRCTCR-REFUSED</p>
GALILEO	<p>SSRCTCE email contact</p> <p>>SI.P1/SSRCTCEYYHK1/A.LOPEZ//YAHOO.COM</p> <p>SSRCTCE email including customer's preferred language</p> <p>>SI.P1/SSRCTCECXHK1/A.LOPEZ//YAHOO.COM/DE</p> <p>SSRCTCM phone number including country code</p> <p>/LANGUAGE</p>

	>SI.P1/SSRCTCMLHHK1/12021234567 >SI.P1/SSRCTCMLHHK1/49 6987654321/DE SSRCTCR in case customer refuses to give contact information >SI.P3/SSRCTCRYYHK1/REFUSED
SABRE	SSRCTCE email contact 3CTCE/JOHN.SMITH//AOL.COM-1.1 SSRCTCE email including customer's preferred language 3CTCE/JOHN.SMITH//AOL.COM/EN-1.1 SSRCTCM phone number including country code /LANGUAGE 3CTCM/12233444444-1.1 3CTC/1234455555/DE-1.2 SSRCTCR in case customer refuses to give contact information 3CTCR/REFUSED TO PROVIDE CTC INFO-1.1
APOLLO	SSRCTCE email contact @:3SSRCTCELYYHK1/N1/J.SMITH//YAHOO.COM SSRCTCM phone number including country code /LANGUAGE @:3SSRCTCMLHHK1/N1/12021234567 SSRCTCR in case customer refuses to give contact information @:3SSRCTCRYYHK1/N1/FREE TEXT PASSENGER REFUSED
WORLDSPAN	SSRCTCE email contact 3SSRCTCEYYHK1/J.SMITH//YAHOO.COM-1.1

	<p>-(dash) is permitted in the email address</p> <p>3SSRCTCEYYHK1/J-A.SMITH//YAHOO.COM</p> <p>SSRCTCM phone number including country code</p> <p>3SSRCTCMLHHK1/12021234567-1.1</p> <p>SSRCTCM phone number including country code indicating preferred language is German</p> <p>3SSRCTCMLHHK1/496987654321/DE-1.1</p> <p>SSRCTCR in case customer refuses to give contact information</p> <p>3SSRCTCRYYHK1/FREE TEXT NO CONTACT INFORMATION-1.1</p>
TRAVELSKY	<p>SSRCTCE email contact</p> <p>>SSR CTCE MF HK1/A.LOPEZ//YAHOO.COM/P1/S2</p> <p>SSRCTCE email including customer's preferred language</p> <p>>SSR CTCE MF HK1/A.LOPEZ//YAHOO.COM/CN/P1/S2</p> <p>SSRCTCM phone number</p> <p>>SSR CTCM MF HK1/13611183249/P1/S2</p> <p>SSRCTCR in case customer refuses to give contact information</p> <p>>SSR CTCR MF HK1/REFUSED/P1/S2</p>

Best regards,
The Management