



VIRGIN ATLANTIC | IMPORTANT INDIA TRAVEL REQUIREMENTS

Dear Agent,

Virgin Atlantic begins operations from London Heathrow to Delhi on 1st September and to Mumbai on 16th September. Passengers **MUST** adhere to the following requirements before travelling. Please direct travellers to the [Travel Restrictions](#) page on our website for the latest guidance and to complete the relevant documentation. **Failure to do so will result in denied boarding.**

Only stranded Indian Nationals, Overseas Citizen of India (OCI) cardholders holding British passports, and customers (including diplomats) holding a valid visa issued by an Indian Mission are permitted entry into India.

Additional guidelines from the Government of India are available [HERE](#).

Customers that do not meet these requirements will not be permitted entry into India.

Travellers MUST::

- Submit the Health Declaration form at least 72 hours prior to departure from London Heathrow available [HERE](#). You will receive an acknowledgement email with a unique reference number along with a copy of the submitted form.
- To apply for a quarantine exemption, please also fill this form [HERE](#)
- This **must be completed** prior to check-in for the flight and must be presented (as a digital or hard copy) at the Health Counter upon arrival
- OCI Cardholders to register online with the Indian High Commission: [HERE](#)
- Submit the India Customer declaration form: [HERE](#) at least -72hours before departure
- It's recommended to download the **Aarogya Setu** app (a contact tracing app).

Everyone travelling on the booking must complete a **separate** form. Failure to complete the forms in the specified timeframe will result in you being unable to travel.

Temperature screening will be in place for all customers before boarding the flight.

For more information please visit the Delhi airport FAQ available [HERE](#) or the Mumbai FAQ [HERE](#).

As a reminder, IATA accredited Travel Agents are required to follow IATA standards for Flight Disruption which includes asking each passenger whether they wish to have their contact details provided to Virgin Atlantic, and other airlines in the itinerary, so that we are able to contact them in the event of flight disruption. Customers who choose not to provide their contact details may not receive information relating to flight disruption. In order to ensure our mutual travellers are well informed, we ask that all passenger contact details are up to date within the booking in line with IATA Resolution 830d.

Best regards,
Virgin Atlantic