



## VIRGIN ATLANTIC | COVID-19 LONDON HEATHROW TERMINALS

Dear Agents,

London Heathrow Airport is consolidating flight operations to Terminal 2 in response to the significant drop in passenger demand due to Covid-19.

From Tuesday 21 April 2020, Virgin Atlantic will temporarily operate our remaining passenger services from Terminal 2. Customers with upcoming bookings will be contacted regarding the change and we will ensure their Virgin Atlantic experience is as seamless as possible. **Please ensure all bookings have contact details.**

Since our schedule is being updated frequently, we urge all customers to check the [status of their flight](#)

When operations ramp up again, Virgin Atlantic will return to its much loved, award-winning home at Terminal 3 and we look forward to welcoming our valued customers back as soon as possible.

Official Heathrow Information here: [Heathrow News](#)

If you have any questions about this, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44 344 2097705.

For all other VSbulletin information, please visit <https://www.vsflyinghub.com/en/vsbulletin>

For DL ticketed customers please contact UK Delta Sales Support on 0800 783 0747 or Email [SalesSupport.uk@delta.com](mailto:SalesSupport.uk@delta.com)

For Delta's up to date information please visit Delta Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

Best regards,  
The Management