



## EMIRATES PORTUGAL | TRAVEL REQUIREMENTS SRI LANKA

Dear partners

Before making a tourist reservation to Sri Lanka you should obtain all valid documents as per information below .

After making the reservation and before ticket issue you should sent to us all valid documents that we can submit to airline . The information will than be inserted by airline so that the reservation is not cancelled

Appreciated your cooperation

Best Regards

### Emirates information

<https://www.emirates.com/english/help/covid-19/travel-requirements-by-destination/#81341>

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### Travel to Sri Lanka

**Seats are restricted on flights and booking on emirates.com is not allowed for non-tourist, foreign passport holders and Sri Lankan nationals. Please follow the process defined below before you travel.**

#### Tourists

The following categories of passengers are allowed entry under the Sri Lanka Tourism Safety Protocol:

- Tourists (foreign nationals) who have obtained approved Electronic Travel Authority (ETA) issued via <http://www.eta.gov.lk/>
- Foreign passport holders with a valid Sri Lankan residence visa who have a confirmation letter issued by the Sri Lanka Tourism Development Authority (SLTDA)
- Sri Lankans who hold dual citizenship and have a confirmation letter issued by the Sri Lanka Tourism Development Authority (SLTDA)
- Sri Lankan spouse or close family member (child/parents) who have a Sri Lankan passport and are accompanying a foreign national who has an ETA or a confirmation letter issued by the Sri Lanka Tourism Development Authority (SLTDA)

Eligible passengers can access [www.srilanka.travel/helloagain/](http://www.srilanka.travel/helloagain/) and make a reservation at a listed Safe and Secure level 1 hotel to start the process of acquiring the ETA/SLTDA letter. The passenger may also use a certified travel agent as listed in [www.srilanka.travel/helloagain/](http://www.srilanka.travel/helloagain/). The hotel or certified agent will collect the necessary charges for insurance and COVID-19 PCR testing as required based on the duration of the passenger's stay.

The hotel/agent will then transfer the passenger's details to the Sri Lanka Tourism Development Authority (SLTDA) on [helloagain@srilanka.travel](mailto:helloagain@srilanka.travel).

Once the above steps are done:

- Tourists (foreign nationals) can instantly start with the visa process on <http://www.eta.gov.lk/>
- For all other eligible passengers, the SLTDA will issue a confirmation letter that is to be presented at the point of boarding. The hotel/agent will forward the SLTDA letter to the passenger, and that can be used as an authority to board. Passengers may also request the letter directly from [helloagain@srilanka.travel](mailto:helloagain@srilanka.travel).

Before boarding, eligible passengers under the Sri Lanka Tourism safety protocol are required to present the following documents:

- A negative COVID-19 PCR test certificate for a test done within 96 hours of the time of boarding
- A duly completed Health Declaration Form. If not completed, passengers are allowed to complete it on board or on arrival
- An approved Electronic Travel Authority (ETA) copy or Sri Lanka Tourism Development Authority (SLTDA) confirmation letter as per category of traveller

There is no quarantine required for tourists. However, the hotels will advise the tourists on the required safety measures upon arrival.

### **Sri Lankan nationals, Sri Lankan residents and non-tourist foreign passport holders**

Sri Lankan nationals and residents who wish to return to Sri Lanka will have to contact the Sri Lankan Embassy in their country of residence for prior approval. Once approval is granted, passengers must forward the approval to [CMB.repatriation@emirates.com](mailto:CMB.repatriation@emirates.com) before booking and ticket issuance. The booking will then be endorsed to accept the passengers on the flight. Passengers must have OK to board approval on their booking itinerary (PNR) from the Sri Lankan government to be accepted on flights to Colombo.

Passengers who do not follow this process will not be accepted for travel and their booking will be cancelled.

**\*\* Note:**

- When a local representative of the Sri Lankan government is not present at the point of origin, or when no response is received from the embassy, passengers should directly contact the Sri Lankan Ministry of Foreign Affairs for approvals.
- Passengers must have OK to board approval on their booking itinerary (PNR) from the Sri Lankan government to be accepted on flights to Colombo.
- Foreign nationals can apply for prior approval by following the same steps. Once they have approval, their local host/ family must then apply for a landing endorsement from the Department of Immigration and Emigration before they can book a flight with Emirates.
- Nationals and Residents of Sri Lanka living in the UAE no longer require approval from the Sri Lankan authorities. They can straight away reach out to Emirates dedicated

embassy line: 04-274-9199 or visit Emirates airport ticketing counter in Terminal 3, Dubai International Airport.

### **COVID-19 testing requirements for foreigners and nationals of Sri Lanka:**

Before Departure:

Foreigners must hold a negative COVID-19 PCR test report in English. The test must be conducted within 96 hours prior to embarkation.

Sri Lankan citizens/ dual citizens must hold a negative COVID-19 test report in English. The test can either be:

- A COVID-19 PCR test which is conducted within 96 hours prior to embarkation.
- Rapid Antigen test within 48 hours prior to embarkation.

The test report must be available for all passengers, irrespective of age.

Srilankan seafarers holding approval for exemption of pre-boarding COVID-19 PCR, from Ministry of foreign affairs, are exempted.

On Arrival:

Two COVID-19 PCR tests will be carried out on all passengers as below, except for diplomatic passport holders, as mandated by the Government of Sri Lanka.

Testing requirements for customers who have received the recommended doses of any COVID-19 vaccine 14 days prior to travel:

- The first test will be carried out on the day of arrival at the quarantine hotel. If tested negative, the passenger will be released to go home.
- On the 7th day after arrival, the passenger must arrange for a second test to be conducted at home by any government approved facility.

For all other passengers:

- The first test will be carried out on the day of arrival and the second on day 7 at the quarantine hotel.
- Passengers must arrange for the second COVID-19 PCR test with any government approved facility.

Health Ministry approved labs will conduct the first COVID-19 PCR test at the quarantine hotels. Passengers may pay the lab directly for their test.

Contact [CMB.repatriation@emirates.com](mailto:CMB.repatriation@emirates.com) for any further details.

### **Quarantine Requirements**

After arrival formalities, customers will be taken to an available hotel designated for a quarantine period between 2 and 8 days depending on their category.

Quarantine rules for parents also apply for accompanying unvaccinated children up to 18 years old.

Payment has to be done directly to the hotel and a standard charge per passenger, per day for full board accommodation would be as follows.

Charges subject to change with standard of the hotel:

- Sharing room- LKR 7500
- Single occupancy- LKR 12500

Passenger will have to bear the following costs as well:

- Transportation cost from the airport to the place of quarantine/hotel.
- Any other incidental expenditure

Please check [quarantine measures for travellers.](#)

### **Required forms**

Customers are required to submit a completed [Health Declaration Form \(HDF\)](#) on arrival in Sri Lanka.

Prior to boarding, residents, foreigners and nationals of Sri Lanka in this category are required to present the following documents:

- OTB approval in booking reference inserted by CMB RES office
- Passengers holding a foreign passport must have an approved ETA copy or residence visa or a copy of the landing endorsement issued by Department of Immigration and Emigration
- Negative COVID-19 PCR report in English for a test conducted within 96 hours of departure (applicable to Sri Lankan citizens/dual citizens; a negative result for a rapid antigen test taken within 48 hours of departure is also acceptable)
- [Signed undertaking form](#) for paid hotel quarantine and other related expenses (Diplomatic passport holders and Seafarers are exempted)
- A duly completed health declaration form. If not completed, passengers are allowed to complete it on board or on arrival.

### **Other information**

Passengers transiting through Colombo must have OK to board approval for onward travel and their transit time should not be longer than 12 hours.

A temporary suspension of the import of live animals accompanied with passenger baggage has been imposed. Therefore, live animals are only permitted via cargo.

### **Travel from Sri Lanka**

Passengers travelling from Sri Lanka are advised to arrive a minimum of 4 hours before departure to allow time for health screening and document verification.

### **COVID 19 testing requirements**

It is mandatory that customers confirm the COVID-19 PCR test requirements as per the regulations of the destination country and present the test result certificate at check-in.

### **Travelling to, from and through Dubai**

If you're travelling to, from or transiting through Dubai, please check our [Travel requirements for Dubai](#).