

## CONSOLIDADOR.COM | OSI MANUAL A INTRODUIR EM RESERVAS CRIANÇA - GDS GALILEO - EFEITO IMEDIATO

Caro Agente,

Na sequência de débitos recebidos do grupo Lufthansa, em documentos emitidos para crianças, por informação incorrecta inserida em PNR no sistema Galileo, passamos a informar o formato correcto a ser inserido manualmente sempre que façam a v/ reserva em GDS próprio Galileo.

Companhias afectadas: **Grupo Lufthansa**

LH – Lufthansa  
LX – Swiss  
SN – Brussels  
OS – Austrian Airlines  
EW – Eurowings

- Sempre que seja efectuada uma reserva com passageiro criança em Galileo nas vossas PCC deverá ser feita a seguinte entrada manual:

### SI.LX\*DOB 13JAN15 PIRES/MARGARIDA

#### Booking

- Booking Manipulation (e.g. O&D Bypass/Marriage breaks/Inactive Segments)
- DOB entry missing in PNR:

All ticket issuing offices are responsible for carefully checking all eligibility requirements according to fare rules. In order to avoid misuse and in respect of revenue integrity the DOB (date of birth) information is mandatory for the following discount/fare types:

- Infant Discounts (IN)
- Children Discounts (CH)
- Student Fares (ZZ)
- Senior Citizen Fares (CD)

Infant/Child Passenger: There is a special type code for infants (INF) and children (CHD) traveling with an adult passenger. The date of birth of the infant/child must always be included in the name element.

Examples 1A: NM1LEAVEY/PATRICK(INF/MICHAEL/01AUG18)  
NM1SIMPSON/MAGGIE(CHD/05APR08)

Based on this entry, a service element is automatically created in Amadeus, e.g.:

1A: SSR LH CHLD HK1 DDMMYY/P1[passenger related]

(whereas DD = day, MMM = month, YY = years last two digits)

Manual DOB entry might be required in other GDS/CRS, the mandatory service entries as free text are, e.g.:

1A: OS LH DOB DDMMYY/P1[passenger related]

1G: SILH\*DOB DDMMYY SMITH/MARCY MRS

1P: 3OSI LH DOB DDMMYY SMITH/MARCY MRS

1S: 3OSI LH DOB DDMMYY-1.1[passenger related]

Examples 1G (infants only): N.I/KLEIN/EVA\*24JAN08

Based on this entry, a service element for the infant is automatically created in Galileo

**Galileo, Worldspan, Sabre users may need to add the "CHLD" SSR manually e.g.:**

1G: SI.P2 [passenger related]/CHLD\* DDMMYY

1P: 3SAN1.3[passenger related]CHLD/DDMMYY

1S: 3CHLD/ DDMMYY-2.1[passenger related]

Este comunicado tem efeito imediato, e todos os débitos recebidos por falta desta acção , a partir desta data – 14 de janeiro de 2022), serão reenviados para as respectivas agências.

Informamos ainda que no caso de reservas em GDS Amadeus não há a necessidade deste procedimento porque o sistema coloca automaticamente esta informação durante o processo de reserva.

Também todas as reservas feitas na nossa plataforma, não estão sujeitas a estes débitos , uma vez que o sistema está preparado para a introdução automática desta informação.

Qualquer dúvida não hesitem em contactar-nos

Com os melhores cumprimentos,  
CONSOLIDADOR.COM

## CONSOLIDADOR.COM | OSI MANUAL TO INSERT IN CHILD BOOKINGS - GDS GALILEO - IMMEDIATE EFFECT

Dear Agent,

Following debits received from the Lufthansa Group, in documents issued to children, due to incorrect information inserted in the PNR in the Galileo system, we inform you the correct format to be inserted manually whenever you make your reservation in Galileo's own GDS.

Affected airlines: Lufthansa Group

LH - Lufthansa  
LX - Swiss  
SN - Brussels  
OS - Austrian Airlines  
EW - Eurowings

- When a booking is made with a child passenger in Galileo on your PCCs the following manual entry must be made:

### SI.LX\*DOB 13JAN15 PIRES/MARGARIDA

#### Booking

- Booking Manipulation (e.g. O&D Bypass/Marriage breaks/Inactive Segments)
- DOB entry missing in PNR:

All ticket issuing offices are responsible for carefully checking all eligibility requirements according to fare rules. In order to avoid misuse and in respect of revenue integrity the DOB (date of birth) information is mandatory for the following discount/fare types:

- Infant Discounts (IN)
- Children Discounts (CH)
- Student Fares (ZZ)
- Senior Citizen Fares (CD)

Infant/Child Passenger: There is a special type code for infants (INF) and children (CHD) traveling with an adult passenger. The date of birth of the infant/child must always be included in the name element.

Examples 1A: NM1LEAVEY/PATRICK(INF/MICHAEL/01AUG18)  
NM1SIMPSON/MAGGIE(CHD/05APR08)

Based on this entry, a service element is automatically created in Amadeus, e.g.:

1A: SSR LH CHLD HK1 DDMMYY/P1[passenger related]  
(whereas DD = day, MMM = month, YY = years last two digits)

Manual DOB entry might be required in other GDS/CRS, the mandatory service entries as free text are, e.g.:

1A: OS LH DOB DDMMYY/P1[passenger related]  
1G: SILH\*DOB DDMMYY SMITH/MARCY MRS  
1P: 3OSI LH DOB DDMMYY SMITH/MARCY MRS  
1S: 3OSI LH DOB DDMMYY-1.1[passenger related]

Examples 1G (infants only): N.I/KLEIN/EVA\*24JAN08

Based on this entry, a service element for the infant is automatically created in Galileo

**Galileo, Worldspan, Sabre users may need to add the "CHLD" SSR manually e.g.:**

1G: SI.P2 [passenger related]/CHLD\* DDMMYY  
1P: 3SAN1.3[passenger related]CHLD/DDMMYY  
1S: 3CHLD/ DDMMYY-2.1[passenger related]

This notice has immediate effect, and all debits received for lack of this action, from this date - 14 January 2022), will be forwarded to the respective agencies.

We also inform you that in the case of bookings in Amadeus GDS there is no need for this procedure because the system automatically places this information during the booking process.

Also all bookings made on our platform, are not subject to these debits, since the system is prepared for the automatic introduction of this information.

Any questions please do not hesitate to contact us

Best regards,  
CONSOLIDADOR.COM