



A Air Transat alerta os seus passageiros para a obrigatoriedade de realizar teste à COVID-19 e relembra restrições em vigor.

A partir de agora, os nacionais e estrangeiros com residência legal em Portugal, bem como o pessoal diplomático acreditado em Portugal, devem apresentar resultado negativo no teste à COVID-19 (RT-PCR), realizado até 72 horas antes da partida ou serão obrigados a realizar o teste à chegada ao aeroporto, pagando uma quantia de € 100,00.

Nesta situação os passageiros não poderão sair do aeroporto até que o resultado seja obtido e por esse mesmo motivo recomendamos que o teste seja feito 72 horas antes da partida.

Flexibilidade para qualquer passageiro que tenha feito reserva antes de 14 de janeiro de 2021, para partidas entre 17 e 24 de janeiro de 2021 inclusive.

Os passageiros podem alterar as datas das suas viagens sem qualquer penalização, mas com diferença de preço ou cancelar com crédito em arquivo válido por 1 ano.

Relembramos as restrições ainda em vigor:

- Estrangeiros a viajar em lazer, não podem entrar no país.

Para voos do Canadá para Portugal, apenas os seguintes passageiros têm permissão para entrar no país:

Cidadãos de um estado membro da União Europeia ou de um país associado ao espaço Schengen, bem como os seus familiares; cidadãos repatriados no âmbito da assistência consular; os nacionais de países terceiros que viajam por motivos profissionais ou de estudo, para reagrupamento familiar, por motivos de saúde e humanitários e ao abrigo do princípio da reciprocidade.

Se a viagem for considerada como "viagem essencial" nessas três categorias, é obrigatório apresentar um resultado negativo à COVID-19 (RT-PCR) à chegada realizado nas 72 horas anteriores ao horário de partida. Os estrangeiros que viajem para Portugal sem terem feito o teste COVID-19 terão a sua entrada recusada.

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O Canadá começa aqui



AIR TRANSAT | REQUIREMENTS FOR INTERNATIONAL TRAVEL TO CANADA

All air passengers five years of age or older must now present documentation of a negative COVID-19 test result (PCR or LAMP) performed less than 72 hours before departure to be allowed to board a flight to Canada. Antigen tests are not accepted.

To get the latest updates, please visit the [Canadian government website](#) and our [Practical Guide](#).

Children under five years of age, crew members, medical or emergency service personnel and passengers in transit through Canada are exempted from this obligation. Please note that even if you have been vaccinated for COVID-19, this does not constitute an exemption from pre-flight screening prior to a flight to Canada or from quarantine on arrival.

Where can I get tested at destination?

We've put together a list of laboratories offering PCR and/or LAMP screening tests in our [Practical Guide](#). This list will be regularly updated according to government guidelines. A more comprehensive list of testing centers for each destination can be found on the [Canadian government website](#). Simply select your destination from the list located at the bottom of the page, click on the "Health" tab and refer to the "Medical services and facilities" section.

Who will pay for the test?

The costs of the screening test as well as the related transportation costs are the responsibility of the passenger. They are also not covered by the Manulife insurance included in your package or flight, regardless of the test result.

What documents do I need to have on hand for my appointment?

You must have your passport and airline ticket with you at the time of the test.

What information must be included in the documentation of my test result?

The document should ideally be in English or French, but may be in Spanish.

Proof of a negative result clearly stating the following must be presented at the Air Transat check-in counter:

- The date of the test, which must be performed 72 hours or less before the flight
- The type of test performed (PCR or LAMP)
- The proof of a negative test result
- The passenger's full name and date of birth
- The full name and street address of the laboratory

You will not be allowed to board the flight to Canada and will be required to re-test if your document does not meet all of the above requirements, or if the name on the result does not match the name on your passport.

What happens if I don't get my test result before my return flight for Canada?

You will not be allowed to board the flight to Canada. Call your travel agent, or, if you are travelling as part of an all-inclusive package, please contact your Transat representative via the Air Transat app.

You can also choose to change your return date at no additional airfare, but you will have to pay the additional cost of accommodation.

What should I do if I test positive for COVID-19?

You will be denied boarding and must remain at destination. You will be responsible for any additional costs, such as accommodation or health care. Contact your insurance provider to see if you have a policy that includes coverage for COVID-19.

Since passengers on board will have tested negative, do I still have to wear a mask, answer questions about my temperature, and quarantine?

Yes, wearing a mask, along with compliance with all health measures at the airport and on board, will continue to be in effect. The 14-day quarantine also remains mandatory upon return to Canada; failure to comply with this order is an offence under the Quarantine Act and could lead to imprisonment and/or fines.