



## **AIR TRANSAT | CANCELLATION OF THE WINTER OPERATION ON THE LISBON AND PORTO ROUTES TO TORONTO**

**Air Transat alerts its passengers to the cancellation of the winter operation on the Lisbon and Porto routes to Toronto between January 28 and April 30, 2021.**

Due to the negative evolution of the COVID-19 pandemic which is causing tremendous challenges in the domestic and international airline industry, Air Transat has taken the decision to suspend all flights to and from Toronto during the entire winter season with effective dates from **January 28 to April 30, 2021.**

All passengers affected by this flight cancellation will have their entire paid amount credited and associated with their electronic tickets in the form of future use credit.

In line with the flexibility policy already in place by Air Transat, these credits still do not have an expiry date and may be transferable to other PNR's if the original passengers no longer intend to travel.

All passengers currently at the destination will be protected on return flights to and from Canada, travel agents whose PNR's will be affected by this decision should check their booking remarks to view the information entered by the airline.