



AIR TAHITI NUI | INFORMATION

Dear Agents,

1 - TICKETS ISSUED BEFORE 16 MAR 20

For travel 27MAR-31MAY20:

Modifications allowed for travel until the 30JUN21* same O&D and same cabin. Change fees waived. No add collect for RBD/season change, new booking should be maximum 2 RBD higher than initial one, if not available please propose to pax D-1/D+1 or request on waiting list and contact resa@airtahitinui.com.es to try to confirm RBD. Add collect for taxes/surcharges. New ticket must be issued before 30SEP20 or before the end of validity of initial ticket (1 year after ticket issuance) whichever comes first.

Cancellation: fare rule remains applicable.

2 - TICKETS ISSUED BETWEEN 17 AND 22 MAR 2020

All travel dates:

Modifications allowed for travel until the 31DEC20. Change fees waived (in case of higher fare, add collect applies).

Cancellation: full refund without penalty.

3 - TICKETS ISSUED BETWEEN 23MAR and 30APR 2020:

Modification allowed for travel until the 30JUN21

If same Origin and Destination:

Change fees waived (in case of higher fare, add collect applies).

Cancellation: full refund without penalty.

NOTE: this new policy applies for all new change requests. Passengers who already changed their may flights for a later dates and already pay fare difference will not be refunded.

IMPORTANT

Before reissuing new tickets you must ask a waver code to our booking department resa@airtahitinui.com.es

***HOW TO KEEP THE TICKET ALIVE (when no booking date is known)**

The validity of the ticket is one year from the date of issuance of the ticket and they must keep the original Ticket number in order to attach it to the new pnr when reissuing the new ticket. in Date specify 31MAR21 or the validity of the ticket, whichever is earlier

Procedure:

Please cancel the pnr segment by segment and not all at once. This allows to keep the ticket number that we will be attaching to the new booking.

Please, insert

AMADEUS RU 1A HK2 PPT DATE/CORONA/P1 PPT = your station

SABRE 0 OTH TN HK1 CDG 31MAR21 – COVID19 CDG : return point

GALILEO RT.T/30MAR* COVID19

Best regards,
The Management